

**Bridges Safe Accommodation
Team Keyworker**

Recruitment Information



**Creating homes.
Building lives.**





ABOUT US

We are one of the largest housing groups in England with more than 34,000 homes across the North West and East Midlands and by combining the strengths of two successful housing groups New Charter Group and Adactus Housing Group, Jigsaw Group creates new and exciting opportunities for tenants and customers.

Our members build, renovate and manage low-cost housing for rent and sale. We work to help regenerate neighbourhoods and increase life opportunities for disadvantaged individuals and communities.

We are well placed to respond to challenges including welfare reform, poverty and social exclusion and are committed to tackling the housing crisis and homelessness by building more affordable homes for people to rent and buy. We will create stronger communities with improved local services through Greater Manchester devolution and new partnerships.

As a sector leader, we will also innovate and inspire, driving technology and efficiency through new products and services. We strive to be a top housing provider and an employer of choice. We look forward to working with you.

JOB DETAILS

Location:	Cavendish 249, Cavendish Street, Ashton Under Lyne, OL6 7AT
Holidays:	27 working days per annum (based on a 5-day working week) plus bank holidays, plus additional days after 2 years continuous service to a maximum of 5 days.
Pension:	The Group belongs to the Pension Trust Scheme to which the successful candidate would be entitled to join. This is an Employer and Employee contribution scheme.
Jigsaw Benefits:	In return Jigsaw Homes Group offer occupational sick pay, on-site gyms, access to the Social Housing Pension Scheme, Simply Health membership, enhanced maternity/paternity leave and training/development opportunities plus much more. See the benefits page on our website for more details.
Probation period and references:	Please note that any offer made by the Group and subsequent employment is subject to a six-month probationary period and to the Group receiving two satisfactory references, one of whom should be your current or most recent employer.
Eligibility to work in the UK:	Successful applicants for posts within the Group are responsible for producing proof of entitlement to work in the UK before employment can commence.
Disclosure barring checks & Medical Clearance:	In addition, any offer is also subject to receipt of an Enhanced Disclosure from the Disclosure Barring Service confirming suitability & medical clearance from our Occupational Health Provider before appointment. Visit www.jigsawhomes.org.uk/dbs to view the Group's DBS policy statement. Further information about the disclosure can also be found at www.homeoffice.gov.uk/dbs
Diversity:	Jigsaw believes diversity means acceptance and respect for everyone because we appreciate the significant value that individuality can bring. All employment decisions are therefore based on business needs, job requirements and individual qualifications to help create a safe and positive environment for all.

JOB DESCRIPTION

OVERVIEW

The Safe Accommodation Team is a new addition to the existing Domestic Abuse Service in Tameside, Bridges. To provide a high quality, front line service to victims of domestic abuse. The clients you will be working with may have fled domestic abuse and be placed in temporary accommodation or dispersed accommodation. The successful candidates will offer wrap around support to those clients, similar to what they would receive in a refuge setting. Clients may need support to access emergency accommodation, such as refuge. The role will also involve working with the police to implement target hardening measures at the properties of victims of domestic abuse. The role requires effective team working with immediate colleagues and effective relationship building and utilisation of a multi-agency framework. You will need to be able to provide advocacy, emotional and practical support along with information to clients including legal options, housing, and finance and substance misuse interventions. You will need to be able to effectively manage a case load, ensuring each client receives the appropriate level of support relevant to the individuals needs.

Responsible To: Operational Manager/ Head of Service

Responsible For: None

MAIN TASKS OR ACTIVITIES

1. Identify and assess the risks and needs of domestic abuse victims using an evidence based risk identification checklist (DASH). Provide a pro-active short to medium term intervention service through individual safety planning and personal support.
2. To work with victims of domestic abuse to help clients access services to keep them and their children safe, whilst ensuring compliance with Children and Adult Safeguarding procedures. To work in partnership with families ensuring professional boundaries are maintained.
3. To work within a multi-agency setting, at any relevant multi-agency meetings maintaining an independent role on behalf of clients to ensure their safety is paramount. To work closely with Tameside Housing Advice and housing providers in the interests of clients.
4. To maintain accurate and confidential case management records and databases and contribute to monitoring information for the service. To comply with data protection legislation, confidentiality and information sharing policy and procedures and all legislation connected to the work undertaken.
5. To influence and develop responses to improve service to victims of domestic abuse, ensuring the experiences of clients and other agencies inform this process. Participation in service development activity and responsibility for delivering training to both victims and professionals alike.
6. Respect the value and diversity of the community in which the services works in and recognise the needs and concerns of a diverse range of survivors ensuring the service is accessible to all. To remain up to date and compliant with all organisational policies and procedures and professional codes of conduct.
7. Follow all Group policies and procedures in accordance with the role and attend mandatory training when requested to ensure compliance with the Group policies and procedures.
8. Ensure you work in accordance with the Equality Act 2010 and the Equality, Diversity & Inclusion Policy at all times.
9. Carry out any duty which may be, from time to time, requested by the Chief Executive, Deputy Chief Executive or Group Directors, commensurate with the position.

CANDIDATE REQUIREMENTS

Candidate Requirements:

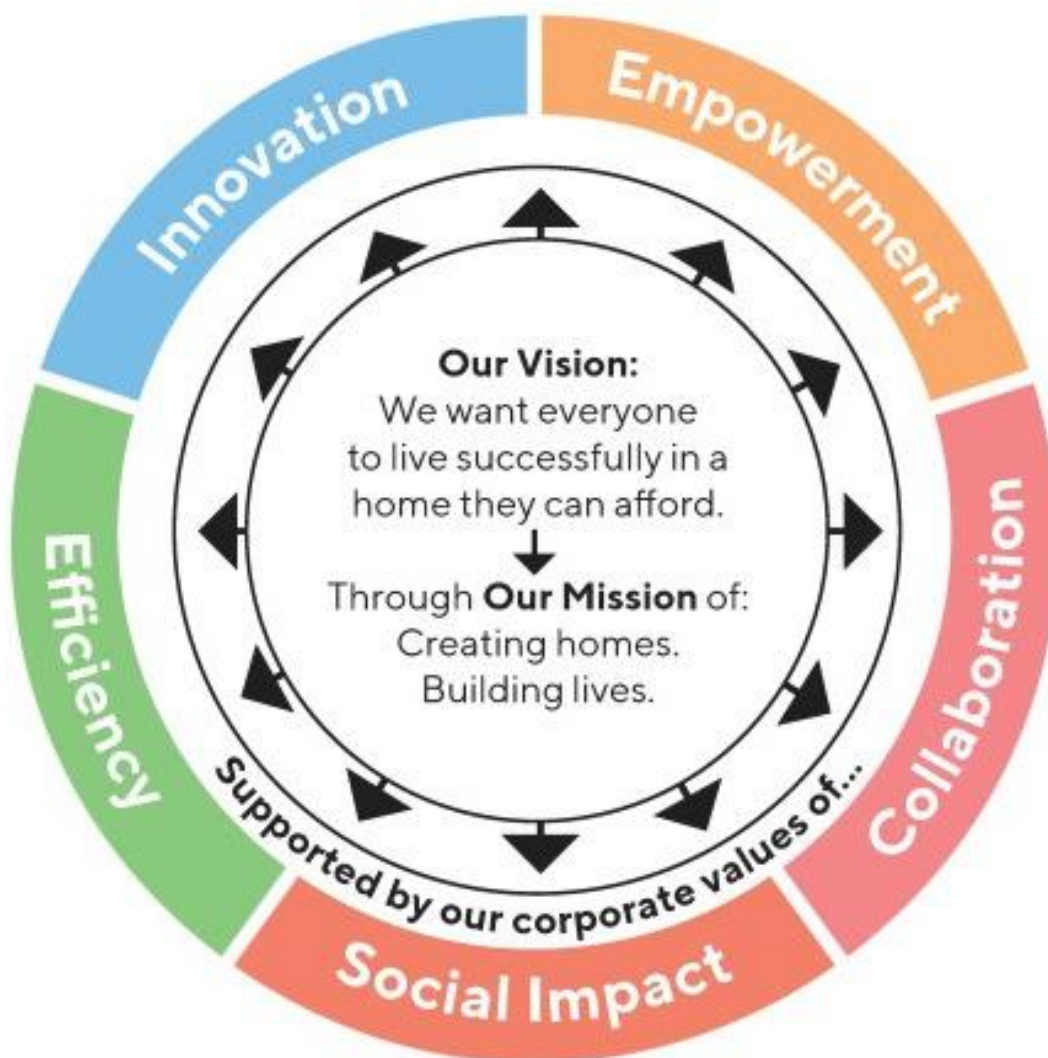
- 5 GCSE's/GCE's Grade A-C, including English language
- Safelives IDVA accreditation or other recognised similar qualification
- Experience of front facing support with clients/victims and their families
- An ability to work independently and autonomously, managing a caseload
- Experience of challenging individuals, both clients and professionals to achieve positive outcomes
- An ability to be able to communicate clearly and effectively in a range of forms and to be able to keep clear and concise records
- To be able to work in an empathic way, building trust and relations with clients and their families to achieve successful outcomes

JIGSAW VALUES

As a sector leader, Jigsaw will innovate and inspire, driving technology and efficiency through new products and services.

It strives to be a top housing provider and an employer of choice and this is where we need innovative, forward thinking, diverse and vibrant individuals to join us and help us succeed even further.

Our company values reflect the individuals we want to lead us into the brightest future possible for Jigsaw Homes Group.



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